

## PETROVA-CIZEK

Petya Evgenieva Petrova-Cizek died, aged 41 years, at Bentley Health Service as a result of from ligature compression of the neck. At the time of her death Mrs Petrova-Cizek was subject of an inpatient treatment order made under the *Mental Health Act 2014 (WA)*. A nurse conducting observation rounds found Mrs Petrova-Cizek unresponsive in her room, and despite resuscitation efforts, she could not be revived.

Three recommendations were made relating to the remediation of ligature risks; ensuring clinicians' access of mental health triage and outpatient documentation; and nurse-to-patient allocations.

The CRC reviewed these findings with members noting the difficulty in balancing the removal of ligature points and other environmental risks without making compromises to patients' dignity and privacy.

Funding allocated in the 2022-23 budget has enabled EMHS to address the high-risk ligature risks across its secure mental health wards, with significant work completed, in progress, or in the procurement stage. EMHS will review its secure mental health services to identify low to medium ligature risks and will seek additional funding as required.

Regarding recommendation two, mental health service clinical staff are provisioned with appropriate access to webPSOLIS, which enables the publishing of all the mandatory Statewide Standardised Clinical Documentation (SSCD) including the triage form, into the Digital Medical Record (DMR). EMHS currently has implemented the DMR at Armadale Kalamunda Group and implementation at Royal Perth Bentley Group in planned for the first half of 2025.

Nursing workload is provisioned as per the WA Department of Health Nursing Hours per Patient Day (NHpPD). The staffing profile is reviewed at each shift and includes provision for additional nursing specialising or security requirements based on clinical requirements and the Specials and Supportive Observation policy. Ratios will also be reviewed in relation to the implementation of Nurse/Midwife to Patient Ratios (NMTPR) across the system, with scheduling for Bentley Health Service to be announced.

All recommendations have been closed on the understanding that key improvements are connected to large scale programs of work which will take many years to implement, including the Electronic Medical Record and NMTPR.